

## JOB DESCRIPTION CASE SUPERVISOR

## <u>Classification</u>: Full time, exempt

<u>Reports to</u>: Executive Director

Qualifications: Degree in social work or related field. Experience in supervision, preferably with volunteers. Experience in providing casework services, or related services. Must have proficiency in writing, computers and public speaking.

## Summary of Job Responsibilities:

Supervision:

- Supervises activities of volunteer child advocates and performs duties temporarily when volunteer advocate is unable to do so.
- Coordinates and supervises the child advocate in casework responsibilities, including:
  - family and child contacts,
  - · professional contacts,
  - transportation as applicable,
  - support services activity,
  - linkage to community resources,
  - court report monitoring,
  - appearances at hearings,
  - maintenance of case records, and
  - maintenance of child advocate volunteer files
  - Provides, attends and moderates new volunteer trainings.
  - Maintains child advocate records.
  - Evaluates child advocate case activity and performance.

Case Management:

- Provides volunteer child advocates with information regarding community resources.
- Maintains knowledge of child placement options, levels of care and Texas Department of Family and Protective Services (DFPS) policies and procedures.
- Accompanies child advocates to all court hearings, CPS meetings and mediations
- . In the event that the advocate is not able to attend, attends in their place and provides representation of the Guardian ad Litem role.
- Reviews, finalizes and submits all court reports via e-file in a timely manner, consistent with court requirements.

- Provides notification of all meetings and court hearings to child advocates in a timely manner.
- Maintains up-to-date case files, including progress notes, weekly chronological narratives, reports, motions, and correspondence.
- Maintains and provides timely, accurate reports on case and child advocate statistics and data for funding and statistical reporting.
- Promotes and maintains congenial relationships with other professionals.

Additional Responsibilities:

- Ability to work a flexible work week as required, for evening new volunteer trainings and assistance with special events.
- Assists with child advocate marketing and recruiting, presentations, special events and fundraisers as needed.
- Attends all child advocate special events and fundraisers.
- Other duties as assigned

Salary: \$26,000 - \$31,000 DOQ

Please submit cover letter, resume and 3 references to:

## Angela Sharp, Executive Director Big Country CASA

angelasharp@bigcountrycasa.org

Or via U.S. mail at:

Big Country CASA Attn: Angela Sharp 400 Oak Street, Ste. 217 Abilene, Texas 79602

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